

Privacy notice for volunteers

(including Governors, Members and Trustees)

June 2023

Under UK data protection law, individuals have a right to be informed about how the Trust uses any personal data we hold about them. We comply with this right by providing 'privacy notices' to individuals where we are processing their personal data.

This privacy notice explains how we collect, store and use personal data individuals working with the Trust in a voluntary capacity; including Governors, Members and Trustees.

We, Mowbray Education Trust (Trust), c/o John Ferneley College, Scalford Road, Melton Mowbray, Leicestershire, LE13 1LH, are the 'data controller' for the purposes of UK data protection law.

This policy covers all our educational establishments:

- Ab Kettleby Primary School
- Brownlow Primary School
- The Grove Primary School
- Iveshead School
- John Ferneley College
- Oasis Family Centre
- Sherard Primary School
- Somerby Primary School

Where this policy states 'school' this means any of our educational establishments and the

wider Trust. Our Data Protection Officer is SPS DPO Services (see 'Contact us' at the end of this privacy notice).

The personal data we hold

We process data relating to those volunteering at our school. Personal data that we may collect, use, store and share (when appropriate) about you includes, but is not restricted to:

- Contact details
- References
- Evidence of qualifications
- Employment details
- Information about business and pecuniary interests

We may also collect, store and use information about you that falls into "special categories" of more sensitive personal data. This includes, but is not restricted to:

- Information about any health conditions you have that we need to be aware of
- Information about disability and access requirements
- Photographs and CCTV images captured in school
- Race, ethnicity, religious beliefs, sexual orientation and political opinions

We may also collect, use, store and share (when appropriate) information about criminal convictions and offences.

We may also hold data about you that we have received from other organisations, including other schools and social services, and the Disclosure and Barring Service in respect of criminal offence data.

Why we use this data

The purpose of processing this data is to support the school to:

- Establish and maintain effective governance
- Meet statutory obligations for publishing and sharing governance details
- Facilitate safe recruitment, as part of our safeguarding obligations towards pupils
- Undertake equalities monitoring
- Ensure that appropriate access arrangements can be provided for volunteers who require them

We do not currently process any personal data through automated decision making or profiling. If this changes in the future, we will amend any relevant privacy notices in order to explain the processing to you, including your right to object to it.

Our lawful basis for using this data

We only collect and use personal information about you when the law allows us to. Most commonly, we use it where we need to:

- Comply with a legal obligation we need to process data to meet our responsibilities under law and to keep our pupils and staff safe while on the school premises
- Carry out a task in the public interest we need process data to fulfil our statutory function as a school

Less commonly, we may also use personal information about you where:

- You have given us **consent** to use your personal data in a certain way
- We need to protect your vital interests (or someone else's interests) we will use this personal data in a life-or-death situation
- We have **legitimate interests** in processing the data where there is a minimal privacy impact and we have a compelling reason
- We have to fulfil a contract with you or to help you enter into a contract with us

Where you have provided us with consent to use your data, you may withdraw this consent at any time. We will make this clear when requesting your consent and explain how you go about withdrawing consent if you wish to do so.

Some of the reasons listed above for collecting and using personal information about you overlap, and there may be several grounds which justify our use of your data.

Our basis for using special category data

For 'special category' data, we only collect and use it when we have both a lawful basis, as set out above, and one of the following conditions for processing as set out in UK data protection law:

- We have obtained your explicit consent to use your personal data in a certain way
- We need to perform or exercise an obligation or right in relation to employment, social security or social protection law
- We need to protect an individual's vital interests (i.e. protect your life or someone else's life), in situations where you're physically or legally incapable of giving consent
- The data concerned has already been made manifestly public by you
- We need to process it for the establishment, exercise or defence of legal claims
- We need to process it for reasons of substantial public interest as defined in legislation
- We need to process it for health or social care purposes, and the processing is done by, or under the direction of, a health or social work professional or by any other person obliged to confidentiality under law
- We need to process it for public health reasons, and the processing is done by, or under the direction of, a health professional or by any other person obliged to confidentiality under law
- We need to process it for archiving purposes, scientific or historical research purposes, or for statistical purposes, and the processing is in the public interest

For criminal offence data, we will only collect and use it when we have both a lawful basis, as set out above, and a condition for processing as set out in UK data protection law. Conditions include:

- We have obtained your consent to use it in a specific way
- We need to protect an individual's vital interests (i.e. protect your life or someone else's life), in situations where you're physically or legally incapable of giving consent
- The data concerned has already been made manifestly public by you
- We need to process it for, or in connection with, legal proceedings, to obtain legal advice, or for the establishment, exercise or defence of legal rights

• We need to process it for reasons of substantial public interest as defined in legislation

Collecting this information

While the majority of information we collect about you is mandatory, there is some information that can be provided voluntarily.

Whenever we seek to collect information from you, we make it clear whether you must provide this information (and if so, what the possible consequences are of not complying), or whether you have a choice.

Most of the data we hold about you will come from you, but we may also hold data about you from:

- Local authorities
- Government departments or agencies
- Police forces, courts, tribunals

How we store this data

Personal data is stored in accordance with our data protection and retention policies.

We maintain a file to store personal information about all volunteers. The information contained in this file is kept secure and is only used for purposes directly relevant to your work with the school.

When your relationship with the school has ended, we will retain and dispose of your personal information in line with the Trust's Data Retention Policy, details of which can be requested by e- mailing <u>dataprotection@mowbrayeducation.org</u>.

We will dispose of your personal data securely when we no longer need it.

Data sharing

We do not share information about you with any third party without your consent unless the law and our policies allow us to do so.

Where it is legally required, or necessary (and it complies with UK data protection law) we may share personal information about you with:

- Government departments or agencies to meet our legal obligations to share certain information with them, such as safeguarding concerns
- Our local authority to meet our legal obligations to share certain information with it, such as details of governors
- Our regulator, Ofsted
- Our auditors
- Health authorities
- Security organisations
- Suppliers and service providers to enable them to provide the service we have contracted them for, such as governor/trustee support
- Professional advisers and consultants
- Employment and recruitment agencies
- Charities and voluntary organisations

Police forces, courts

Transferring data internationally

Where we transfer personal data to a third-party county or territory, we will do so in accordance with UK data protection law.

In cases where we have to set up safeguarding arrangements to complete this transfer, you can get a copy of these arrangements by contacting us.

Use of your personal information for marketing purposes

Where you have given us consent to do so, the school may send you marketing information by email or text promoting school events, campaigns, charitable causes or services that may be of interest to you. You can "opt out" of receiving these texts and/or e-mails at any time by clicking on the "Unsubscribe" link at the bottom of any such communication, or by contacting our Trust Operations Department (see 'Contact us' below).

Your rights

How to access the personal information we hold about you

Individuals have a right to make a 'subject access request' to gain access to personal information that the school holds about them.

If you make a subject access request, and if we do hold information about you, we will:

- Give you a description of it
- Tell you why we are holding and processing it, and how long we will keep it for
- Explain where we got it from, if not from you
- Tell you who it has been, or will be, shared with
- Let you know whether any automated decision-making is being applied to the data, and any consequences of this
- Give you a copy of the information in an intelligible form

You may also have a right for your personal information to be transmitted electronically to another organisation in certain circumstances.

If you would like to make a request, please contact our Trust Operations Department (see 'Contact us' below).

Your other rights regarding your data

Under UK data protection law, individuals have certain rights regarding how their personal data is used and kept safe. You have the right to:

- Depict to the use of your personal data if it would cause, or is causing, damageor distress
- Prevent your data being used to send direct marketing
- Object to the use of your personal data for decisions being taken by automated means (by a computer or machine, rather than a person)

- In certain circumstances, have inaccurate personal data corrected, deleted or destroyed, or restrict processing
- Withdraw your consent, where you previously provided it for the collection, processing and transfer of your personal data for a specific purpose
- In certain circumstances, be notified of a data breach
- Make a complaint to the Information Commissioner's Office
- Claim compensation for damages caused by a breach of the data protection regulations

To exercise any of these rights, please contact our Trust Operations Department (see 'Contact us' below).

Complaints

We take any complaints about our collection and use of personal information very seriously.

If you think that our collection or use of personal information is unfair, misleading or inappropriate, or have any other concern about our data processing, please raise this with us in the first instance.

To make a complaint, please contact our Data Protection Officer.

Alternatively, you can make a complaint to the Information Commissioner's Office:

- Report a concern online at <u>https://ico.org.uk/make-a-complaint/</u>
- Call 0303 123 1113
- Or write to: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Contact us

If you have any questions, concerns or would like more information about anything mentioned in this privacy notice, please contact our **Data Protection Officer**:

SPS DPO Services

Email: sps-dpo-services@isystemsintegration.com

Correspondence address: SPS SPO Services I Systems Integration Devonshire House 29-31 Elmfield Road Bromley Kent BR1 1LT Tel: 0208 050 1387

However, our **Trust Operations Department** has day-to-day responsibility for data protection issues in our schools.

If you have any questions, concerns or would like more information about anything

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mentioned in this privacy notice, please contact them:

Trust Operations Department, Mowbray Education Trust, c/o John Fernley College, Scalford Road, Melton Mowbray, LE13 1LH, Tel: 01664 565901 or email <u>dataprotection@mowbrayeducation.org</u>.

This notice will be reviewed next by Mowbray Education Trust in Summer Term 2024.

Log of Changes to Document

Version	Date	Page	Change	Approver:
V1.0	25/05/18	All pages	Approved by MET Board	Group Operations
V2.0	Oct-19	All pages	Annual Review with the following changes made; Page 1 - Date of Policy updated, and Trust address added Page 3 - 'How we store this data' - updated with references to Data Retention Policy and how to obtain details Page 3 & 4 - Updated with Our regulator, Ofsted, Our auditors, Health authorities, Security organisations Page 4 - 'Data Sharing' - addition of Employment & recruitment agencies to list Page 5 - Next review date for MET Audit Committee updated Page 6 - Added table for 'Log of changes to Document' All pages - Version control and page numbers added	Group Data Protection Lead
V2.0	Oct-19	All pages	Draft for Annual Approval	MET Audit Committee
V2.0	31/10/19	All pages	Approved	MET Trust Board

V2.0	Aug-20	All pages	Annual review with the following changes	Group Data
12.0	nug 20	7 in pages	made:	Protection
			Page 1 - Date of Policy updated	Lead
			Page 2 - Added Health conditions,	Loud
			Photographs & CCTV use and added Criminal	
			Convictions to Personal data we hold	
			paragraphs to may also collect section	
			Page 2 - 'Why we use this data' section -	
			added automated decision-making	
			paragraph.	
			Page 3 - Our lawful basis for using this	
			data section - updated & highlighted	
			basis for each line	
			Page 3 - Addition of new section 'Our	
			basis for using special category data'	
			Page 4 - Collecting this info - reworded	
			and added in data may be held from other	
			sources -	
			i.e. LA/Gov/Police	
			Page 4 - Changed e-mail address in How we	
			store this data to Data Protection e-mail and	
			added the 2 last paragraphs	
			Page 4/5 - Data Sharing - added Our	
			Regulator, Auditors, Health Authorities,	
			Security Organisations, Charities &	
			Voluntary organisations	
			Page 5 - Marketing use section	
			updated on Contact details	
			Page 5 - Your rights section updated on	
			Contact details	
			Page 6 - Updated 2 new other rights -	
			notified of breach and complaint to ICO	
			Page 6 - Your other rights section	
			updated on Contact details	
			Page 6 - Updated ICO 'Make a Complaint' link	
			Page 7 - DPO Tel. contact number added	
			Page 7 - Addition of Group Data Protection	
			Lead to contact us section	
			Page 7 - Next review date for MET Trust	
			Board approval updated	

V2.0	Sep-20	All pages	For re-approval	MET Trust Board
V2.0	Nov-20	All pages	Re-approved - Policy date updated to November on 1st Page and footnotes	MET Trust Board
V2.0	Apr-21	1,3,4,5,6 5 6	Updated wording 'UK Data Protection Law' following Brexit Changed wording around transferring personal data outside the EEA Added point on withdrawing consent	AFR (Jun-21)
V2.0	Oct-21	AII	Annual Review - No changes made	Data Protection
V2.0	Jun-22	AII	Updated first page to include Iveshead from point of conversion. Also updated review date to Summer Term 2023.	MET Board
V2.0	June 23	Whole document	General document update Change Data Protection lead to Trust operations Department	Audit Finance and Risk Committee